

Catalyst by the numbers

A SNAPSHOT OF CATALYST'S MARKET LEADERSHIP, PERFORMANCE & SERVICE PORTFOLIO

1st Quarter 2024

Success for everyone.

Numbers count — and they can tell a story about Catalyst. Big numbers. Big results. We invite you to take a moment to review these statistics and see if they add up to a good idea for your credit union.

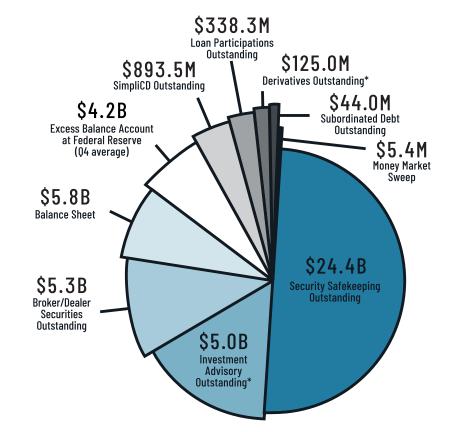


1,306 TOTAL CATALYST MEMBERS

57,946,148 total consumers served

Managed funds over \$46 billion.

Catalyst performs ALM, analytics and balance sheet consultation for 853 credit unions, 18.3% of all credit unions nationwide and 23.2% of credit unions over \$1 billion in assets.*



Leading source of credit union liquidity:

\$1.3B

SimpliCD issuance outstanding



Loan participations sold since inception

\$11.4B

Uncommitted lines of credit available to members

Broad-based participation in Catalyst supports strong financial results.



9.06% Leverage ratio



\$256.92M Retained earnings



5.61% Retained earnings ratio



2023 NET PROMOTER SCORE (NPS) FOR MEMBER SATISFACTION

Any score over 80 is considered "world class."* *Source: Bain & Company



ITEM PROCESSING 185 million checks for 2,090 credit unions

Catalyst is the nation's largest corporate credit union payment processor each year.

REMOTE DEPOSITS 142 million deposits for 1,834 credit unions

ACH 159 million transactions for 656 credit unions

WIRES 445,199 transactions for 994 credit unions

We support the credit union community.

At Catalyst, we not only work to make our member-owners more successful, but we also work to strengthen the credit union community. Through our deep commitment to the spirit of cooperation and connection, we continue to support and collaborate with our industry peers.

CUSO SUPPORT

- Alaska Credit Union League California & Nevada Credit Union League **Cornerstone Foundation Cornerstone League Credit Union Association of New Mexico Credit Unions for Kids Credit Union National Association Credit Union Women's Leadership Alliance Filene Research Institute GoWest Credit Union Association**
- **GoWest Credit Union Foundation** Hawaii Credit Union League League of Southeastern Credit Unions Louisiana Credit Union League **National Credit Union Foundation** Network of Latino Credit Unions and Professionals Shapiro Group Southwest CUNA Management School World Council of Credit Unions

INDUSTRY SUPPORT

Members Development Company CU Business Group TranzCapture PSCU **Primary Financial CU Investment Solutions Catalyst Strategic Solutions Aptys Solutions Constellation Digital Partners CUROL Fund 1**

PAYMENTS

- Instant Payments: FedNow[®] Service, RTP[®], P2P
- TranzCapture Deposit Services: Mobile, Teller, ITM/ATM,
- **Business & Branch Capture**
- Check Processing
- ACH

SERVICE PORTFOLIO

- Wire Transfers & Western Union
- Card Services
- BaZing Mobile Rewards Program
- Check and Wire Fraud Protection
- Business Services

ASSET MANAGEMENT

- Advisory & ALM Services
- Derivative Hedging Services
- Subordinated Debt
- Investment Accounts
- Brokerage: CU Investment Solutions, SimpliCD
- Security Safekeeping

LIOUIDITY

- Lines of Credit
- Loan Participations
- Term Loans
- SimpliCD Issuance

A complete list of services is available at catalystcorp.org

ADD IT UP. CATALYST + YOUR CREDIT UNION = PARTNERS FOR SUCCESS

To learn more, contact Catalyst at contactus@catalystcorp.org 800.442.5763 or visit catalystcorp.org.



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