CATALYST
Corporate Federal Credit Union

REMOTE DEPOSIT SERVICES

Support Document Overview

Deleting batches is a common need for credit unions using various Bluepoint capture products. The following documents are available to use in lieu of the full product user guides.

Product used/where to delete	Document to use	Additional notes
IP **Branch** Capture	Deleting a Batch in IP Capture	If personnel with delete privilege are not available to delete in capture, another department/branch may be able to delete in admin.
IP **Teller** Capture	Deleting a Batch in IP Capture	If personnel with delete privilege are not available to delete in capture, another department/branch may be able to delete in admin.
QwikDeposit Pro (**Business** Capture)	Deleting a Batch in IP Capture	Use this to walk business users through the process or it can be deleted by the credit union in admin.
IP Hub **ATM** Capture	Deleting a Batch in IP Admin	Can only be deleted in admin.
IP Hub **Member** Capture	Deleting a Member-Mobile Batch in IP Admin	Check the posted status to consider other steps needed before deleting.
IP Hub **Mobile** Capture	Deleting a Member-Mobile Batch in IP Admin	Check the posted status to consider other steps needed before deleting.
IP Admin	Deleting a Batch in IP Admin	Use this when you cannot delete in the capture workstation for various reasons.

In all cases, the credit union should be the first to attempt the delete. The system will present a message explaining success or failure of the delete request. If a batch will not delete, then it is advised to email a fully detailed request for assistance using the RDS Support Request form.